Procedures Manual	Lowery Ltd.
Ref:	HS-PO-06
Issue:	5
Date:	January 2016

Quality Policy Statement



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REVISION RECORD

Issue:	Date:	Comments:
1 2	January 2010 September 2010	First issue following update of document management system. Commitment to continual improvement extended
3	January 2015	Commitment to working with suppliers and customers added.
4	March 2015	Amended due to change of company organisation.
5	January 2016	Commitment to satisfy applicable requirements added.



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QUALITY POLICY STATEMENT

Quality is a Company value and holds an equal and consistent part of Lowery Ltd. business process alongside commercial and operational issues. Improvements in quality, safety and training are the responsibility of all members of staff.

Lowery Ltd.:

- Is committed to supplying services that always meet the quality standards expected by and agreed with its customers.
- Provides trained and competent personnel and other necessary resources to ensure the delivery of quality requirements.
- Is committed to working with suppliers and customers to establish and maintain the highest quality standards.
- Is committed to satisfying applicable requirements, including those imposed by the rail industry
- Will continually improving the company's quality performance. This will be achieved by the following actions:
 - Production, dissemination and regular review of the Quality Policy
 - Planned audits on the Quality Management System
 - Setting of quality management objectives
 - o Analysis of quality records
 - Implementation of corrective and preventive actions
 - o Regular review of the Quality Management System by senior management.

Compliance with this Quality Policy is achieved by the implementation, measurement and review of all parts of the management systems and procedures and the maintenance of Lowery's quality management system in compliance to the requirements of BS EN ISO 9001:2015.

The Company Directors are responsible for ensuring that this policy is fully communicated, understood, implemented and maintained throughout the Company.

Signed

M.Gubbins, Managing Director

(Signed on behalf of the Company Directors)



